



SCREEN LOGGER

MANAGEMENT
PRODUCTIVITY
TOOL



SCREEN LOGGER™

Management Productivity Tool.

Trisys Screen Logger is a management productivity tool that not only makes screen capture, recording and replay a reality, but also allows you to monitor performance of workers anywhere in the world in "real time".

The real time monitoring literally allows users to see what's going on workers' computers, which can be invaluable for training, audit, fraud prevention, compliance, corporate governance and risk management purposes to name a few. With Screen Logger users can monitor multiple workers, even if they are geographically dispersed - ideal for remote and telecommuting employees.

Another innovative feature of Screen Logger is the ability to replay historic activity of a worker from a particular date and time.

Screen Logger consists of three components - Server, Client and Viewer. The Server module is responsible for communicating with Client and Viewer modules, and processing images on the server.

Features of the Server module include:

- Scheduled Archive/Delete of screen images
- User security settings
- "Mass update" of Client software (when a new release becomes available)
- Disabling of selected Clients

SCREEN LOGGER SERVER - Minimum System Requirements:

- Pentium D
- 1 GB RAM
- Windows 2000, XP Pro, 2003
- 250 GB of disk space
- Network Card

The Client module handles collection of screen images on a workstation and their transmission to the Server. Each image is tagged with date/time stamp, client identifier (usually station or employee ID) and secondary identifier (usually telephone extension number for an optional synchronization with Trisys' Call Accounting and Call Recordings solutions). To minimize the network load, the Client module "breaks" a screen into multiple quadrants regardless of resolution, and transmits only those quadrants where changes occurred. Users can adjust the resolution with which screen images are captured from workstations, additionally reducing network impact. A flexible schedule of when and how frequently to capture images can be configured, depending on your business needs, and changed at any time via the Viewer panel. Images are transmitted to the Server over the LAN, WAN or the Internet. If there is a connectivity issue between a Client and a Server, the Client module will save the information locally on workstation, and when connection is re-established, will automatically upload the data to the Server.

The Viewer module has an easy-to-use interface through which a manager may view an employee's activity either in "live" (at 4 - 5 frames per second) or "history" modes. From the Viewer panel, users can control Client module settings for individual workstations, which take effect instantly. To ensure an authorized access, multiple levels of user authentication are provided.



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